THE CONTRIBUTION OF EFFECTIVE ELECTRONIC RECORD MANAGEMENT TO FIGHT CORRUPTION: THE EVIDENCE FROM SELECTED PUBLIC SERVICE OFFICES IN TANZANIA

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Abstract

It is undeniable fact that corruption practices in both public and private domains hinder the full realization of development of people in various aspects, in social, economic and political fronts. This paper attempts to show the contribution of effective electronic-record management systems to fight corruption in Tanzania particularly in hospitals, the judiciary and police force in order to ensure effective and efficient delivery of services. The paper is based on an extensive desk review of secondary data from relevant sources. The results show that there is a significant difference between the use of e-record management and its non-use in terms of addressing corruption practices done by public officials in the studied sectors. Special attribution is derived from the use of Information and Communication Technology (ICT) devices like Electronic Fiscal Devices (EFDs) machine, mobile telephones, Electronic Health Records (EHRs) systems and the like. This paper concludes that, in order to fight corruption, there is a need to establish and promote the use of electronic record management systems not only in hospitals, judiciary, police force, but also in all sectors of the economy within both public and private domains. This is essential to facilitate effective delivery of services to the citizens hence, address corruption practices. The study recommends further, that the government should take a leading role in terms of putting initiatives to ensure e-payment record management systems is adopted and used by all individuals as well as both public and private institutions throughout the country to promote sustainable socio-economic development.